

Travel Risk Intelligence Portal **Features At-A-Glance**



A GARDAWORLD COMPANY



**Stay Protected. Stay Informed.
Anytime. Anywhere.**

Generali Global Assistance is partnered with Crisis24 - a leading security assistance service provider - offering you real-time information powered by state of the art technology!



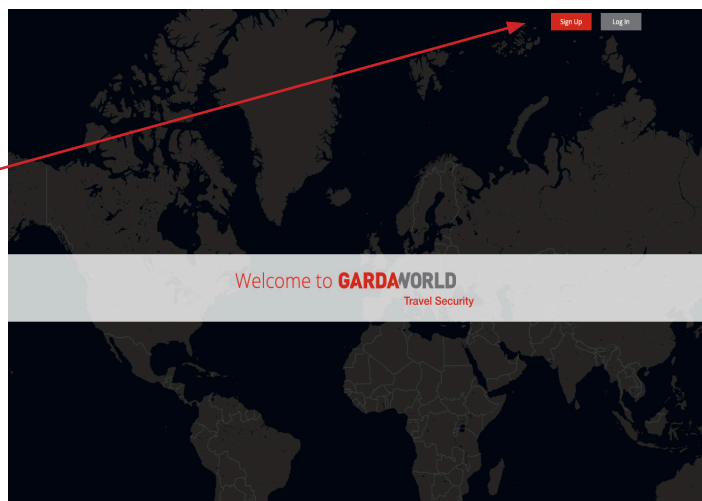
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How to Register and Create a Profile in TRIP

Please follow the instructions below to register for the first time and create your traveler profile - granting you access to your dedicated portal.

First Time Registration

- Go to the travelsecurity.garda.com portal
- Click '**Sign Up**' and enter your e-mail address
- Complete the registration form using your contract number (shown in the dashed box below)
- A confirmation email will be sent from mailing@crisis24.com. If you do not receive the email within a few minutes, check your spam folder.



Creating Your Traveler Profile

The first time you connect to the portal, you will be asked to create your traveler's profile:

- 1 Enter your First and Last Name/Surname
- 2 Enter your Telephone Number
- 3 Select your 'Entity' Name and Enter your Contract Number (see dashed box below)
- 4 Select your Preferred Language
- 5 Click on '**Validate**' after creating your profile.

The registration form includes the following fields and steps:

- 1 Last Name/Surname (Enter your last name)
- 1 First Name (Enter your first name)
- Email Address
- Phone Number (Enter your phone number)
- Company
- Company Contract
- Entity (dropdown menu)
- Language (dropdown menu, currently set to 'fr')
- Change my password...
- 5 Validate (button)
- Cancel (button)

Charter of protection and respect of personal data

You must enter your Company/Entity Name and Contract Number:

Company/Entity Name: *Elia Scholastic Travel - Starr A&H*

Contract Number: *16812020*



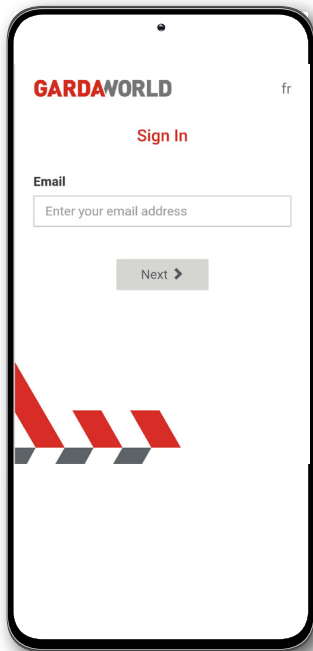
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Travel Risk Intelligence Portal Mobile App Quick Guide

Please follow the instructions below to download the App on your smartphone!

With its responsive design, the portal can be accessed from any device. The content will automatically adjust to fit the size of your screen.



App Download and Login

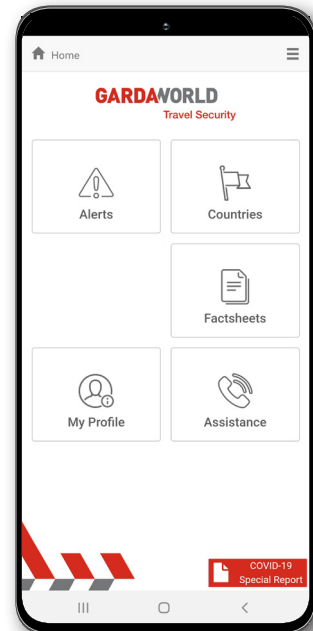
- Download the **GardaWorld Travel Security** App directly from the Apple Store or Google Play Store
- If you have not registered on the TRIP/Crisis24 Portal, you will need to create an account via travelsecurity.garda.com on a desktop
- The first time you use the app you will need to fill in your user ID and password. These credentials are the ones you used to create your profile via the desktop TRIP/Crisis24 Portal



Key Features

With the TRIP/Crisis24 App you can:

- Check the 24/7 alerts for the latest developments
- Read every Country Briefing
- Refer to Factsheets including assault and theft, vaccination calendar, information security and more
- Update your « My Profile » details
- Use our Medical Advisory Tools





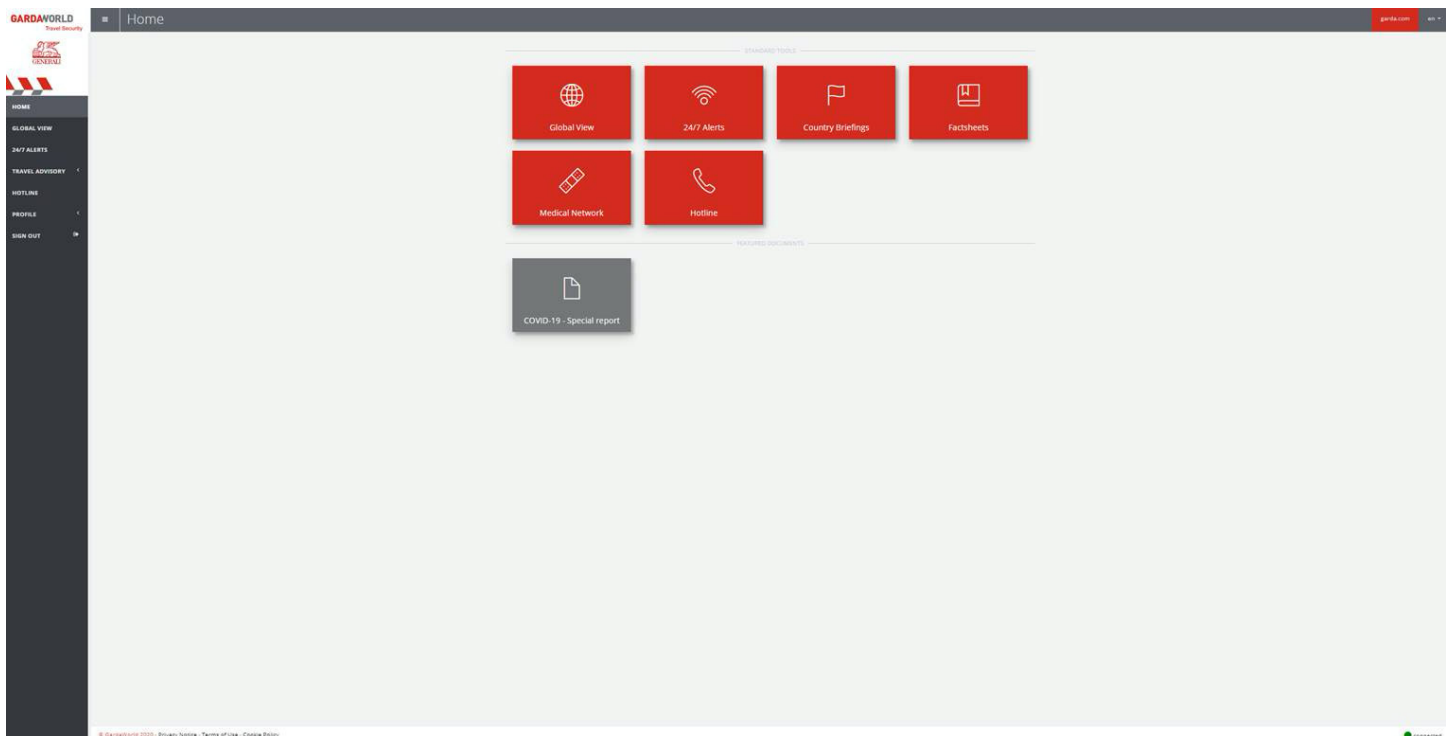
Welcome to your new *Travel Risk Intelligence Portal (TRIP)*

Your access to security and medical advisories necessary before and during a trip.

Traveler Resources

Our traveler resources provide a wide range of content, updated daily, to help prepare for travel:

- Country Briefings Including Security Issues, Health Risks, Practical Information
- Factsheets Including Disease, Travel Tips and Checklists, Safe Travel and more
- Provider Search Engine - Global Medical Network

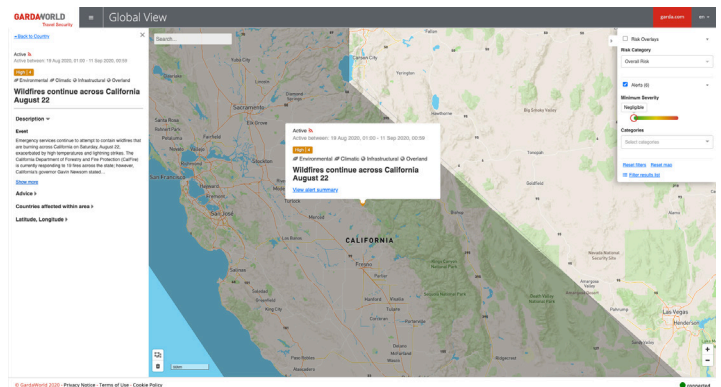
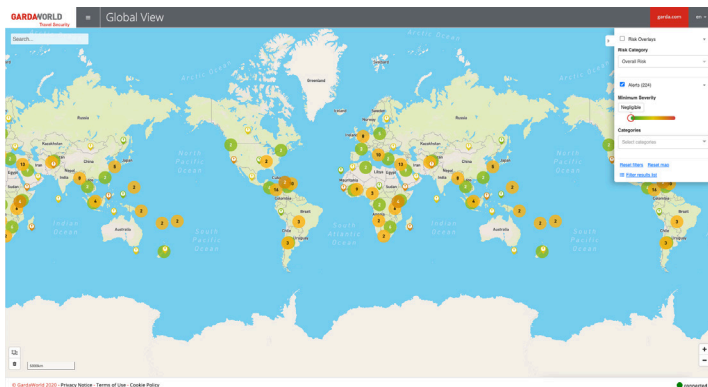




Features At-A-Glance

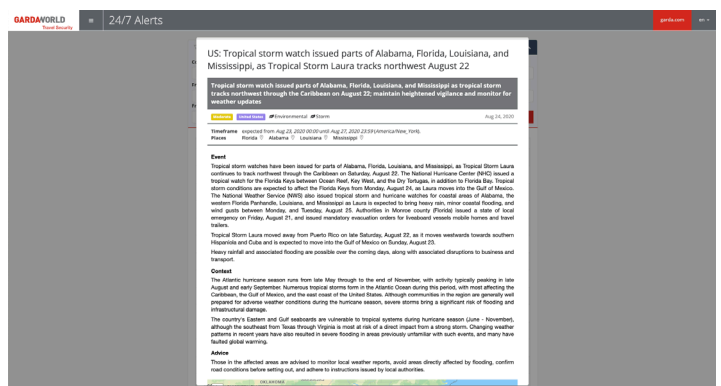
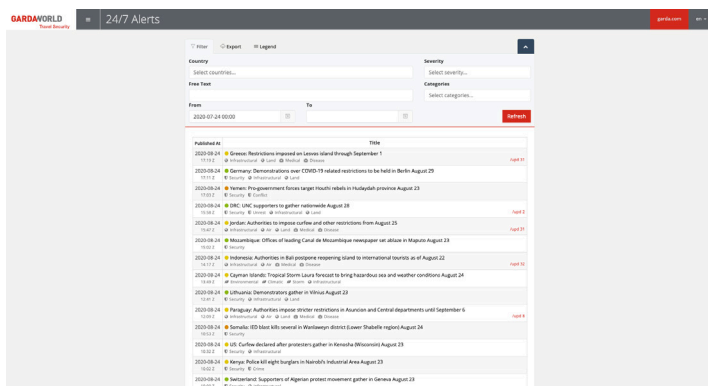
Global View

A worldwide view of our 24/7 alerts. The Global View provides you with multiple filters to search and display alerts geographically by severity or by category and more.



24/7 Alerts

You will have access to our alerts, published 24/7 on the TRIP/Crisis24 portal. Our alerts cover the entire world and all topics that could have an impact on travelers: security, health, transportation, natural risks and more. Alert searches can be exported in XLS or CSV format.

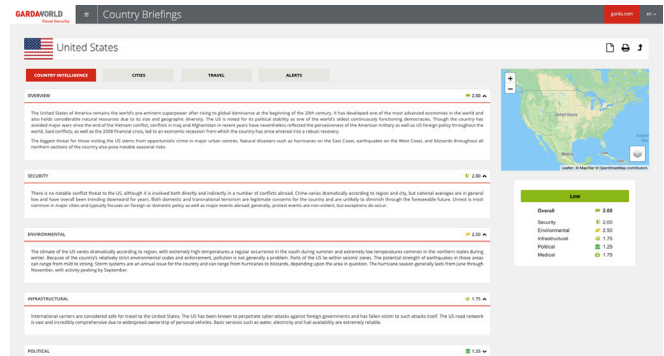
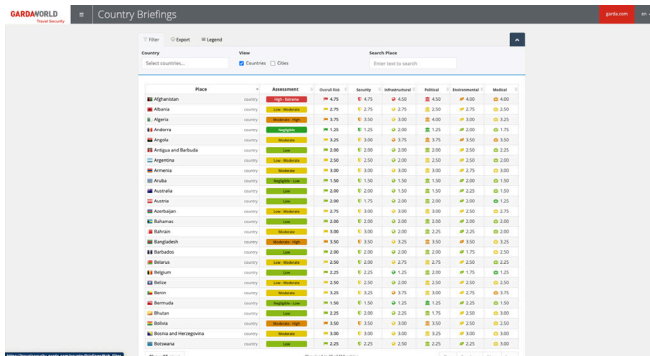


A black and white photograph showing the silhouettes of several business professionals in a modern office. They are standing and walking in front of a large wall of windows. The windows offer a view of a city skyline, including a prominent tower and a large, curved architectural structure. The scene is backlit by the bright light from the windows, creating a high-contrast silhouette effect.

Traveler Advisory - Country Briefings

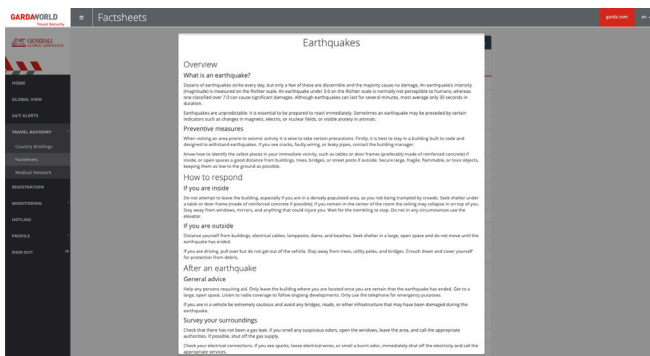
Country Briefings gives you access to all the travel advisory recommendations relevant to the country selected ranking risks from 1 to 5 for each country. The following information can be found:

- Country Intelligence per Category (Security, Environmental, Infrastructural, Political, Medical)
- Travel facts, Risk Advice, Medical Advice, Important Contact Information
- Alerts relevant to the country selected



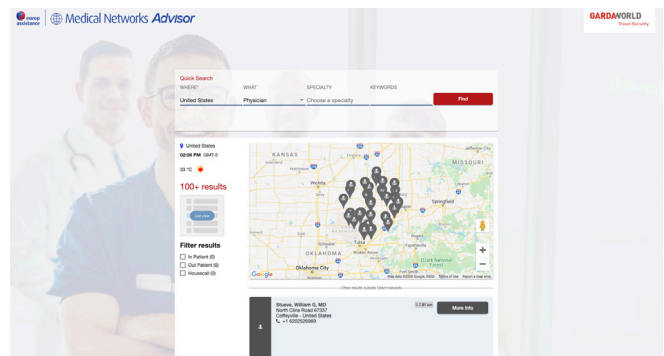
Traveler Advisory - Factsheets

Find more information pertaining to specific topics such as: Airline Regulations, Dengue Fever, Pre-Travel Checklist, Safety Tips for Travelers and more.



Traveler Advisory - Global Medical Network

Your online access to our Global Medical Provider Search Engine. Our medical network is designed to easily find provider information.

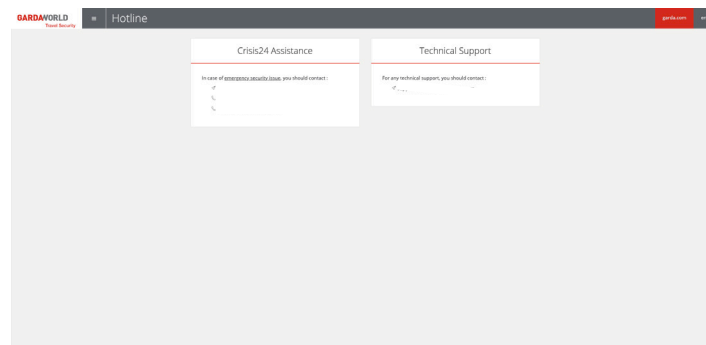




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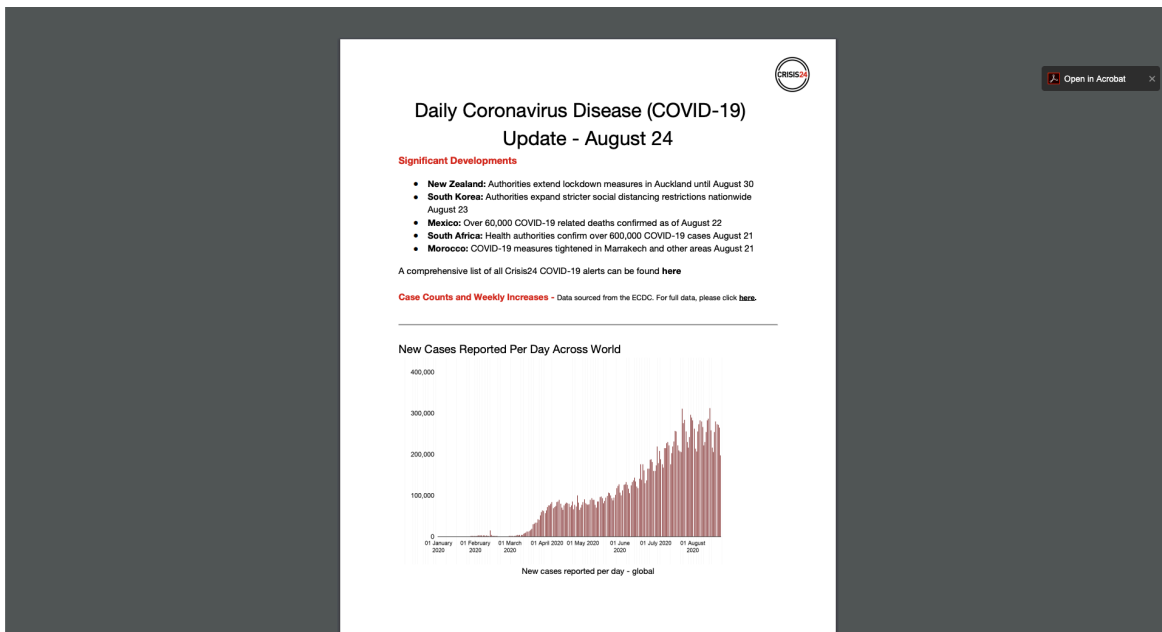
Hotline

You will find useful phone numbers in this section of the portal.



Covid-19 Special Report

This report details up-to-date and global information related to the Covid-19 Pandemic.





Features At-A-Glance

Profile & Subscriptions

This is where your profile information is located. This is also where you would set up your custom in-app and email country alerts.

GARDAWORLD Travel Security

My Profile

Emergency Contact: Test 1

Health Information

Policy #: 123456789

Travel Documents

Change my password...

connected

GARDAWORLD Travel Security

My Subscriptions

Subscription name: Test Alert Subscriptions

Contract: FPA, USA

Country: high/steep

Minimum Severity: All categories

Category: All subcategories

Live: ✓

Daily: ✓

Weekly: ✗

Assets: ✗

Status: Live

Showing 1 to 2 of 2 entries

connected





Features At-A-Glance

Create Subscriptions

You can create custom subscriptions for country specific alerts. These subscriptions can be customized to your liking: alert severity, categories, frequency of alerts. Please note that alerts can now be received via e-mail or via in-App Push Notifications.

GARDAWORLD Travel Security My Subscriptions garda.com en

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Subscription name
Enter a name for this subscription, example: France - Medical (optional)

Countries* **Minimum severity***

Categories **Subcategories**

Frequency* ☒ Live ☒ Daily ☐ Weekly

Receive daily / weekly notifications at (UTC)
Time

Receive Live notifications by
☒ Email ☒ In-App push notification (Travel Security app)

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