

Travel Risk Intelligence Portal **Features At-A-Glance**



A GARDAWORLD COMPANY



**Stay Protected. Stay Informed.
Anytime. Anywhere.**

Generali Global Assistance is partnered with Crisis24 - a leading security assistance service provider - offering you real-time information powered by state of the art technology!



GENERALI
GLOBAL ASSISTANCE

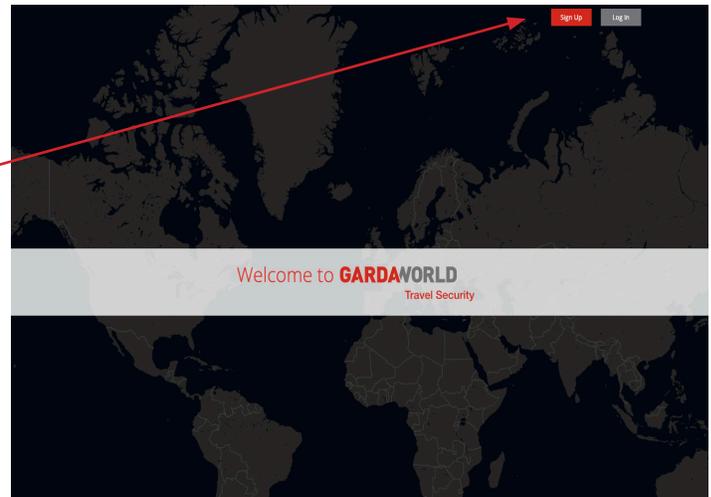


How to Register and Create a Profile in TRIP

Please follow the instructions below to register for the first time and create your traveler profile - granting you access to your dedicated portal.

First Time Registration

- Go to the travelsecurity.garda.com portal
- Click '**Sign Up**' and enter your e-mail address
- Complete the registration form using your contract number (shown in the dashed box below)
- A confirmation email will be sent from mailing@crisis24.com. If you do not receive the email within a few minutes, check your spam folder.



Creating Your Traveler Profile

The first time you connect to the portal, you will be asked to create your traveler's profile:

- 1 Enter your First and Last Name/Surname
- 2 Enter your Telephone Number
- 3 Select your 'Entity' Name and Enter your Contract Number (see dashed box below)
- 4 Select your Preferred Language
- 5 Click on '**Validate**' after creating your profile.

The registration form includes the following fields:

- Last Name/Surname (Step 1)
- First Name (Step 1)
- Email Address
- Phone Number (Step 2)
- Company
- Company Contract (Step 3)
- Entity (Step 3)
- Language (Step 4)
- Change my password...
- Validate (Step 5)
- Cancel

At the bottom, there is a link for 'Charter of protection and respect of personal data'.

You must enter your Company/Entity Name and Contract Number:

Company/Entity Name: *EIIA Scholastic Travel - Starr A&H*

Contract Number: *16812020*

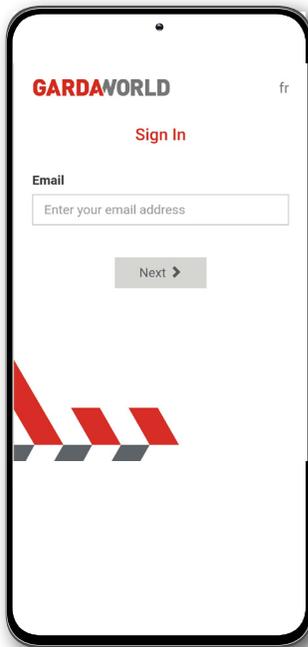




Travel Risk Intelligence Portal Mobile App Quick Guide

Please follow the instructions below to download the App on your smartphone!

With its responsive design, the portal can be accessed from any device. The content will automatically adjust to fit the size of your screen.



App Download and Login

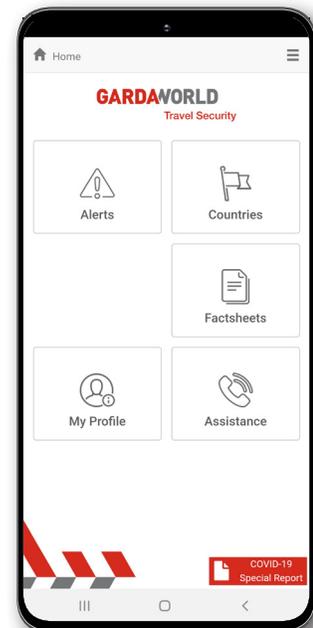
- Download the **GardaWorld Travel Security** App directly from the Apple Store or Google Play Store
- If you have not registered on the TRIP/Crisis24 Portal, you will need to create an account via travelsecurity.garda.com on a desktop
- The first time you use the app you will need to fill in your user ID and password. These credentials are the ones you used to create your profile via the desktop TRIP/Crisis24 Portal



Key Features

With the TRIP/Crisis24 App you can:

- Check the 24/7 alerts for the latest developments
- Read every Country Briefing
- Refer to Factsheets including assault and theft, vaccination calendar, information security and more
- Update your « My Profile » details
- Use our Medical Advisory Tools





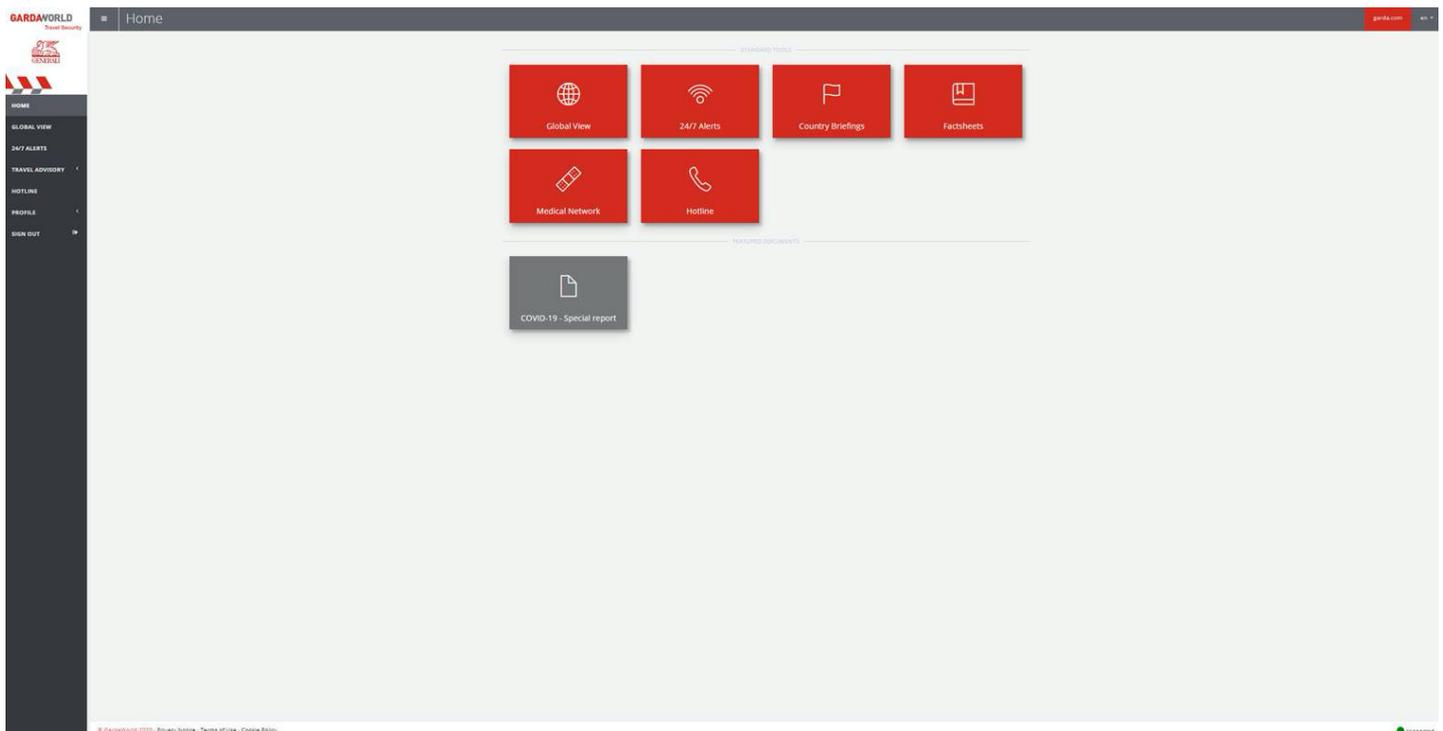
Welcome to your new *Travel Risk Intelligence Portal (TRIP)*

Your access to security and medical advisories necessary before and during a trip.

Traveler Resources

Our traveler resources provide a wide range of content, updated daily, to help prepare for travel:

- Country Briefings Including Security Issues, Health Risks, Practical Information
- Factsheets Including Disease, Travel Tips and Checklists, Safe Travel and more
- Provider Search Engine - Global Medical Network

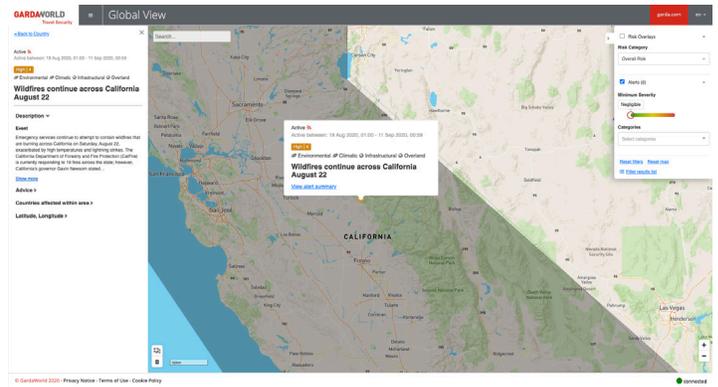




Features At-A-Glance

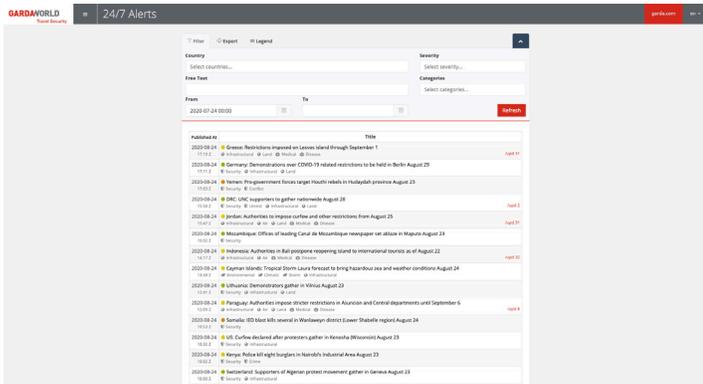
Global View

A worldwide view of our 24/7 alerts. The Global View provides you with multiple filters to search and display alerts geographically by severity or by category and more.



24/7 Alerts

You will have access to our alerts, published 24/7 on the TRIP/Crisis24 portal. Our alerts cover the entire world and all topics that could have an impact on travelers: security, health, transportation, natural risks and more. Alert searches can be exported in XLS or CSV format.

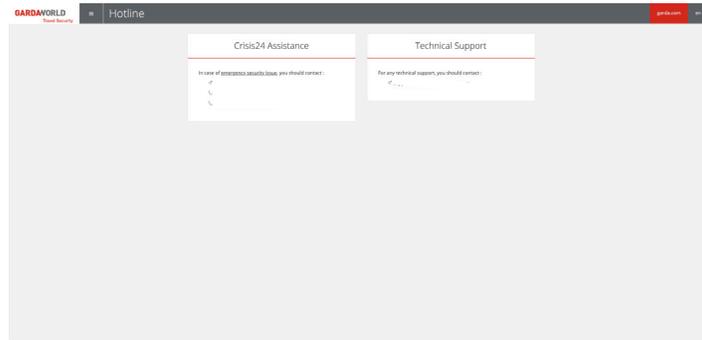




Features At-A-Glance

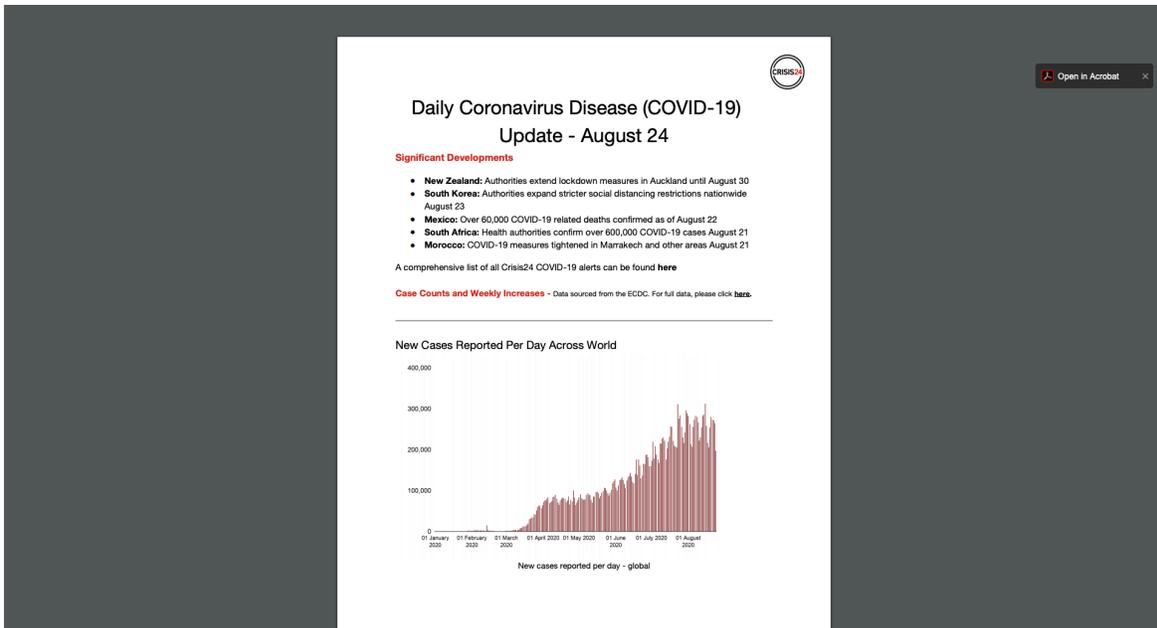
Hotline

You will find useful phone numbers in this section of the portal.



Covid-19 Special Report

This report details up-to-date and global information related to the Covid-19 Pandemic.





Features At-A-Glance

Profile & Subscriptions

This is where your profile information is located. This is also where you would set up your custom in-app and email country alerts.

GARDAWORLD Travel Security | My Profile | gards.com | en

GENERALI GLOBAL ASSISTANCE

HOME
GLOBAL VIEW
24/7 ALERTS
TRAVEL ADVISORY
REGISTRATION
MONITORING
HOTLINE
PROFILE
My Profile
My Subscriptions
SIGN OUT

Last Name: [McClean-Quehad] | First Name: [Maximilien]
Email Address: [mmcclean@gmni.com] | Phone Number: [Enter your phone number]
Company: [] | Company Contract: []
Entity: [Generali Global Assistance US] | Language: [en]

Extra Fields:
Emergency Contact: [Text 1]
Health Information: []
Policy #: [123456789]
Travel Documents: []
Add a field

I have read the Charter for the protection and respect of personal data

Validates Cancel

Change my password...

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GARDAWORLD Travel Security | My Subscriptions | gards.com | en

GENERALI GLOBAL ASSISTANCE

HOME
GLOBAL VIEW
24/7 ALERTS
TRAVEL ADVISORY
REGISTRATION
MONITORING
HOTLINE
PROFILE
My Profile
My Subscriptions
SIGN OUT

Alerts

New Subscription

Show: 10 entries | Search: []

| Subscription name | Contract | Country | Minimum Severity | Category | Subcategory | Live | Daily | Weekly | Assets | Status |
|-------------------------|----------|----------|------------------|-------------------|-------------|------|-------|--------|--------|--------|
| Test Alert/Subscription | FRN, USA | logipole | All categories | All subcategories | ✓ | ✓ | ✗ | ✗ | ✗ | |

Showing 1 to 2 of 2 entries | Previous 1 Next

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Features At-A-Glance

Create Subscriptions

You can create custom subscriptions for country specific alerts. These subscriptions can be customized to your liking: alert severity, categories, frequency of alerts. Please note that alerts can now be received via e-mail or via in-App Push Notifications.

The screenshot shows the 'My Subscriptions' page in the GARDAWORLD app. The page has a dark sidebar on the left with navigation options: HOME, GLOBAL VIEW, 24/7 ALERTS, TRAVEL ADVISORY, REGISTRATION, MONITORING, HOTLINE, PROFILE, My Profile, My Subscriptions, and SIGN OUT. The main content area is titled 'My Subscriptions' and features a form to create a new subscription. The form includes the following fields and options:

- Subscription name:** A text input field with a placeholder: 'Enter a name for this subscription, example: France - Medical (optional)'. Below it is a small 'x' icon to clear the field.
- Countries*:** A dropdown menu with the text 'Select countries...'.
- Minimum severity*:** A dropdown menu with the text 'Select minimal severity...'.
- Categories:** A dropdown menu with the text 'All' and a small 'x' icon to clear the selection.
- Subcategories:** A dropdown menu with the text 'All Subcategories' and a small 'x' icon to clear the selection.
- Frequency*:** Radio buttons for 'Live' (checked), 'Daily', and 'Weekly'.
- Receive daily / weekly notifications at (UTC):** A time selection field showing '00:00'.
- Receive Live notifications by:** Checkboxes for 'Email' (checked) and 'In-App push notification (Travel Security app)' (checked).
- Buttons:** 'Create' and 'Cancel' buttons at the bottom right of the form.

At the bottom of the page, there is a copyright notice: '© GardaWorld 2020 - Privacy Notice - Terms of Use - Cookie Policy' and a 'connected' status indicator.

